

Facts and Figures 2017

Department I/7
Administrative Management of the
Tax- and Customs Administration

Customs Offices (CO)	Figures
traffic of goods	
no. of clearances	3.95 mn clearances
controls (declarations)	167,405 cases
licences - customs	9,276 licences
customs audits and controls	
no. of completed audits (areas)	1,147 cases
surplus	39.64 mn euro
controls (customs surveillance)	5,070 cases
mobile controls	2,034 operations
no. of controlled persons, packages, vehicles	240,646 controls
excise duties	
declarations (incl. distillation of alcohol)	45,860 declarations
controls (supervision)	6,999 cases
licences - excise	8,159 licences
travellers	
controls of travellers	259,351 travellers
tax refunds (U34)	2.29 mn declarations
seizures	
endangered species of wild fauna and flora	229 seizures
cash control	57 seizures
counterfeit goods	1,665 seizures
drugs	1,047 seizures
reports to other administrations	4,057 notifications
cigarette smuggling cases	2,331 seizures
no. of detected cigarettes	7.20 mn cigarettes
finalized penal procedures	3,498 procedures

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General Information	Figures
economic data	
gross domestic product (GDP) - at current prices	369.2 bn euro
real GDP compared to previous year	2.9%
level of taxes and social security contributions (% of GDP)	41.9%
inflation (HICP)	2.2%
unemployment rate (according to Eurostat)	5.5%
consumer price index (CPI 2015)	103.0%
budget deficit (% of GDP) Maastricht criteria	-0.7%
tax/ customs revenue	
revenues (budget chapter 16)	84.82 bn euro
of which	
income and wealth tax	41.85 bn euro
excise duties and transfer taxes	41.92 bn euro
fees and other duties	1.05 bn euro
in detail	
VAT incl. import VAT of customs	28.35 bn euro
wage tax	25.35 bn euro
income tax	3.95 bn euro
corporation tax	7.90 bn euro
excise duties on mineral oil	4.44 bn euro
transfers of family allowance	3.42 bn euro
customs duties	0.26 bn euro

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Budget in million euros	preliminary success 2017	budget 2017		
total expenses TO/CO/AULT/TI/Finpol	672.93	694.54		
thereof personnel costs	573.20	588.70		
No. of staff whose employment gives rise to expenditure as at 31.12.2017 (Source: PM-SAP, I/1)	FTE ¹⁾	women	university graduates	employees with A-levels
tax offices	6,551	56%	6%	49%
customs offices	1,481	31%	3%	57%
audit unit for large traders	492	37%	83%	10%
tax investigation unit	148	36%	5%	69%
financial police	438	25%	3%	44%
total (without leave, apprentices, etc.)	9,110	49%	9%	49%

Audit Unit for Large Traders (AULT)	Figures
no. of audits/special VAT audits	3,340 cases
surplus audits/special VAT audits	956.02 mn euro
no. of audits VAT foreigners	312 cases
surplus audits VAT foreigners	37.98 mn euro
no. of inquiries/reviews	935 cases
surplus from inquiries/reviews	25.20 mn euro

Tax Investigation Unit (TI)	Figures
no. of audits/special VAT audits/inquiries/reviews	320 cases
no. of investigation cases	273 cases
confiscated cash	12.10 mn euro
surplus audits/special VAT audits	18.65 mn euro

Financial Police (FinPol)	Figures
no. of examined businesses (labour market and games of chance)	27,738 businesses
no. of examined employees	47,118 persons
thereof illegal employees	10,798 persons
measures of tax supervision (incl. cash register controls)	5,748 cases
confiscated cash	15.33 mn euro
no. of games of chance controls	1,314 controls
confiscated illegal devices	2,739 devices

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Tax Office for Duties, Transfer Taxes and Gambling (TODTTG)	Figures
no. of audits	390 cases
surplus from audits	58.74 mn euro

Tax Offices (TO)	Figures
FinanzOnline users (citizens and companies)	4.54 mn users
number of phone calls	5.85 mn calls
average waiting time phone calls	78 seconds
general assessment	
FinanzOnline quota employee tax assessment (L1)	69.2%
no. of employee tax assessments completed (L1)	5.08 mn declarations
thereof employee tax assessment without application	766,963 cases
processing time employee tax assessment (L1)	24 calendar days
no. of requests, evaluation of family allowance	673,623 requests
processing time family allowance payments	23 calendar days
business assessment and auditing	
FinanzOnline quota business assessment	89.3%
no. of tax returns completed (business assessment)	2.35 mn declarations
processing time business assessment	23 calendar days
no. of audits/special VAT audits	25,846 cases
surplus from audits/special VAT audits	679.69 mn euro
no. of cases other auditing measures	20,399 cases
surplus from other auditing measures	33.31 mn euro
no. of joint audits of wage-dependent taxes	9,882 cases
surplus from joint audits of wage-dependent taxes	141.40 mn euro
finalized penal procedures	6,645 procedures
safeguarding of revenue	
collectable tax debts	1,734.0 mn euro
total tax debts	7,977.4 mn euro

¹⁾ full-time equivalent